

Click-through e-AWB Agreement in Qatar Airways' Self Service Portal

IATA's Click-through e-AWB Agreement was adopted at the 38th Cargo Services Conference in 2016. Following IATA's recommendation, Qatar Airways (QR) has adopted the Click-through e-AWB Agreement in its Self Service Portal (SSP). This agreement enables our customers to take direct benefit from e-AWB by the click of a button without having to sign the multilateral or bilateral agreement.

Signing of the agreement is on a per transaction basis, provided the customer is not yet onboard the Qatar Airways' e-AWB program. By agreeing to the conditions set forth in the Click-through e-AWB Agreement, the agent confirms the shipment to travel as an e-AWB. The agreement appears only at the stage of submission of the MAWB data in Qatar Airways' Self Service Portal. See sample screen shot below for reference.

CLICK-THROUGH E-AIR WAYBILL AGREEMENT

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1. Preamble

This Click-through E-Air Waybill Agreement (the "**Agreement**") is made between Qatar Airways, Q.C.S.C("Carrier") and you ("**You**" or "**Your**") to enable the use electronic means to document the transportation of cargo and to establish the conditions for such transportation. BY CLICKING "ACCEPT" (OR BUTTON INDICATING ACCEPTANCE) AT THE END OF THIS AGREEMENT, YOU EXPRESSLY AGREE TO AND CONSENT TO BE BOUND LEGALLY BY ALL OF THE TERMS AND CONDITIONS OF THIS AGREEMENT. IF YOU DO NOT AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, PLEASE CLICK "DECLINE" (OR BUTTON INDICATING NON-ACCEPTANCE).

2. Consent to use Electronic Means

You hereby authorize Carrier to use electronic means to preserve the record of carriage, in lieu of a paper air waybill. You understand that such electronic record will have the legal effect of a duly executed paper air waybill to the full extent permitted by national law and applicable international treaties.

3. Operations

3.1 Cargo consignments tendered hereunder shall be in apparent good order and condition. You shall tender the contents of each consignment properly packed and labeled pursuant to Carrier's conditions of carriage, available at the following link: <http://www.qrcargo.com/carriageconditions>, and in compliance with any other applicable regulations (e.g. Live Animals, Perishables, Time or Temperature sensitive) depending on the nature of the goods tendered.

3.2 You hereby undertake that in so far as any part of the consignment tendered contains dangerous goods, such part shall be in proper condition for carriage by air according to the applicable dangerous goods regulations.

3.3 In all cases, the air waybill data shall be transmitted electronically to Carrier, prior to tendering the cargo at Carrier's point of acceptance.

3.4 Upon tendering the cargo, Carrier shall make available a cargo receipt which shall, at a minimum, specify (a) the shipper (b) the weight and number of pieces of the cargo shipment; (c) the date, time and place received by Carrier; (d) the shipment identification number covering the specific cargo shipment and also provide access to information contained in the Shipment Record. Such cargo receipt may be in paper or electronic form.

3.5 In the event where discrepancies are found between the air waybill data transmitted electronically and the physical cargo tendered, such discrepancies shall be governed by Carrier's exception procedures.

3.6 Upon completion of all necessary checks, Carrier shall confirm to You electronically the shipment status as "ready for carriage".

4. Shipment Record

Any record of the Cargo Contract preserved by Carrier and evidenced by electronic means, including but not limited to, the air waybill data and ready for carriage status confirmation, shall constitute the "Shipment Record".

5. Cargo Contract

This feature is available only to Qatar Airways' Self Service Portal account holders and will be shared with customers by Qatar Airways offices in different regions.

For enquiries, contact ecargo@qatarairways.com.qa

